

## MEETING MINUTES

<b>Project Name:</b> IPRS	<b>Doc. Version No:</b> 1.0	<b>Status:</b> Draft
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**Meeting Name:** IPRS Core Team Meeting  
**Facilitator:** Eric Johnson, DMH  
**Scribe:** Brandon Carter  
**Date:** 4/19/06  
**Time:** 10:00am - 11:00 a.m.  
**Location:** Waters Edge, Executive Conference Room

### IPRS Core Team Attendees:

Sharlene Bryant	<b>Others:</b>
Cathy Bennett	x Tim Sullivan
X Cheryl McQueen	x Jamie Herubin
X Shannon Johnson	x Sandy Flores
Gary Imes	Sara Parks
X Joyce Sims	x Mike Frost
X Brandon Carter	X Linda Smith
X Rick Debell	Jay Dixon
X Thelma Hayter	X Paul Carr
X Eric Johnson	Marjorie Morris

### Attendees:

x Alamance-Caswell	x Onslow
x Albemarle	OPC
x Catawba	x Pathways
x Centerpoint	x Pitt
x Crossroads	x Roanoke-Chowan
X Cumberland	x Rockingham
x Durham	x Sand hills Center
x Eastpointe	x SE Center
x Edgecombe-Nash	SE Regional
Five – County MHA	x Smoky Mountain
x Foothills	x Tideland
x Guilford	x Wake
x Johnston	x Western Highlands
x Mecklenburg	x Wilson-Greene
x Neuse	NC Council
x New River	

**Attendees:**

**Item No. Topics**

**1. Division and EDS Review**

**Review checkwrite – April 13 (cut-off date)**

**Upcoming checkwrites:** (cut-off dates) April 21, 28, May 5

**Update on SPA issues:**

**Update on Medicaid Issues:**

**BugCentral Status**

**Key CSRs**

**2. Area Programs**

**Operations Support:** File Maintenance, Security, and Help Desk

**Area Programs, Division and EDS**

Roll call

Please mute phones or refrain from excess activity to help with communications. Please state your name and which “area program” you are from when you speak. **Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.**

Review Check-write (cut-off April 13)

Upcoming Check-write (cut-off dates) – April 21, 28, May 5

Agenda items

**Confirm Next Core Team April 26...**

**IPRS EOB**

**Value Options Training; visit DMH public website (under ‘What’s New’) for details**

- **May 1 and 2...Asheville**
- **May 4 and 5...Hickory**
- **May 8 and 9...Greenville**
- **May 10 and 11...Raleigh**

IPRS Questions or Concerns

MMIS Updates – Tim Sullivan & Shannon Johnson

Medicaid Questions or Concerns

DMH and/or EDS concluding remarks

Roll Call Updates

Next Meeting: April 26 or May 3 '06 (TBD)

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8:00 a.m. - 4:30 p.m., excluding holidays.

DMH IPRS Question and Answer email address - [iprs.qanda@ncmail.net](mailto:iprs.qanda@ncmail.net)

**ADMINISTRATION NOTES (10:00 a.m. DIVISION AND EDS REVIEW)**

<b>Item No.</b>	<b>Topics</b>
1.	<b>Review Checkwrite from April 18, 2006.</b> There was a 54% denial rate for this week's checkwrite; 31,588 were due to budget constraints.
2.	<b>Upcoming checkwrites:</b> April 21, 28 and May 5.
3.	<b>Update on Medicaid Issues:</b> None to report.
4.	<b>Bug Central Status:</b> The one bug is being worked on by Lisa Mitts, but she is out of the office this week. She will resume once she returns.
5.	<b>Key CSRs:</b> There will be a CSR meeting following Core Team. IPRS should receive a memo about new pop groups shortly. They will be effective July 1 <sup>st</sup> .
6.	<b>Operations Support – File Maintenance, Security, Help Desk:</b> Jamie: All Level III changes for procedure code limitations requested in DMH #06-043 are complete. Linda Smith is working on the audits for the limitations pertaining to DMH #06-044.

**ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)**

<b>Item No.</b>	<b>Topics</b>
1.	<b>Roll Call</b>
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. <b>Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.</b>
3.	<b>Review Checkwrite – April 18th</b> No questions or concerns
4.	<b>Upcoming checkwrite (cut-off dates)</b> April 21, 28, May 5

5.	<p><b>Agenda items</b></p> <p><b>Confirm next Core Team April 26</b>          - FARO will be next week. LMEs/APs decided to cancel next week's meeting. The next Core Team Meeting will be May 3<sup>rd</sup>.</p> <p><b>IPRS EOB</b>          Eric: A spreadsheet with updated EOBs highlighted in yellow was sent out yesterday.          Cheryl: The cross-walk was updated and the new Enhanced Benefit Services EOBs are included.          Q) Jeanna (Catawba) – Medicaid has EOB 525 with a Fiscal Year limitation. Will IPRS have the same? If I have a client that maxes out at 24 visits in Medicaid, is there any way IPRS can pick that up?          A) IPRS does not have this EOB. If the client has Medicaid eligibility, the claim will route to Medicaid, not IPRS.          Tom (Western Highlands) – Suggested using EPSDT.</p> <p><b>Value Options Training</b>          Eric: There is now a good link to the registration and session information on the DMH website.          Thelma: Encourage your providers to attend.          Q) Naomi (Guilford) – Sessions are already full, will they have more?          A) Eric – I am not sure. You will have to contact the Value Options staff.</p> <p>Q) What type of training is this?          A) Shannon – Prior Approval of the Enhanced Benefit Services.</p> <p>Q) Jeanna (Catawba) – Will this apply to IPRS?          A) Thelma – No, IPRS is not doing PA for Enhanced Services for the time being.</p> <p>Q) Susan (Pathways) – Will the LMEs still authorize services?          A) Thelma – Yes, for IPRS.          Q) Susan (Pathways) – If there is an IPRS-only consumer who does not have Medicaid, do you have to authorize in IPRS?          A) Thelma – No, authorize in your local system, not in IPRS.</p> <p>Q) Kay (Eastpointe) – How long is the training? One day or two?          A) Shannon – Two days.</p> <p><b>IPRS Questions or Concerns</b>          Q) Kim (Neuse) – Is Targeted Case Management an Enhanced Service to be billed with the J suffix?          A) Shannon – Targeted Case Management will be billed similarly to Enhanced Services. The service became effective prior to implementing the Enhanced Services project. The attending provider (service level number) will have the "J" suffix.</p> <p>Q) Tom (Western Highlands) – Could a provider directly bill T1017-HI to Medicaid?          A) Shannon – Yes, if the provider is directly enrolled.</p> <p>Q) Susan (Pathways) – I did not realize enrollment was open for Targeted Case Management....          A) Thelma – It has not been approved by CMS yet. We will provide you with an update shortly.</p> <p>Q) Are we talking about T1017 HI?          A) Shannon – Yes</p> <p>Q) Kathleen (Durham) – How do we get Medicaid prior approval for services over 112 hour limit (for example, community support services)?          A) Shannon – This will be covered in the Value Options training, and it is in a separate billing guide.</p>
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	<p>Q) Beth (Pathways) – Is there a status on MAFDN? We are getting denials for Family Planning Waiver.</p> <p>A) Thelma – We are currently testing this CSR. You will receive an implementation alert by the end of the month.</p> <p><b>MMIS updates</b></p> <p>Tim Sullivan: H0019, 90722 and 99211 can be billed with a LME provider number.</p> <p>Q) Tom (Western Highlands) – Can these be direct billed?</p> <p>A) Tim/Cheryl – Providers can direct bill 90722 and 99211; type and specialty 107/96 is the only additional one (other than the LMEs) that can direct bill H0019.</p> <p>Q) Tom (Western Highlands) – They can direct bill Level 1 but not Level III?</p> <p>A) Thelma – That would be a Medicaid policy question.</p> <p>Q) Jeanna (Catawba) – Would we have to bill Incident 2 in addition to direct bill for 90722 and 99211?</p> <p>A) Shannon – Yes if not licensed.</p>
6.	<b>DMH and/or EDS Concluding Remarks:</b>
7.	<b>Updates to Roll Call; Other Questions?</b>

#### Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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#### Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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